



The McHenry Management Group
131 Hanbury Road, Suite A
Chesapeake, VA 23322
Office: (757) 410-0233 Fax: (757) 410-7809

SeaPort-e

The Naval Surface Warfare Center Dahlgren Division has awarded The McHenry Management Group (TMMG) of Chesapeake a SeaPort-e IDIQ prime contract to for System Engineering and Analysis/Advanced Technology Support to the Naval Sea (NAVSEA) Systems Command and the Navy Virtual SYSCOM.

List of Services Experience by Functional Area

- 3.1 Research and Development Support
- 3.2 Engineering, System Engineering and Process Engineering Support
- 3.3 Modeling, Simulation, Stimulation, and Analysis Support
- 3.4 Prototyping, Pre-Production, Model-Making, and Fabrication Support
- 3.5 System Design Documentation and Technical Data Support
- 3.6 Software Engineering, Development, Programming, and Network Support
- 3.7 Reliability, Maintainability, and Availability (RM&A) Support
- 3.8 Human Factors, Performance, and Usability Engineering Support
- 3.9 System Safety Engineering Support
- 3.10 Configuration Management (CM) Support
- 3.11 Quality Assurance (QA) Support
- 3.12 Information System (IS) Development, Information Assurance (IA), and Information Technology (IT) Support
- 3.13 Inactivation and Disposal Support
- 3.14 Interoperability, Test and Evaluation, Trials Support
- 3.15 Measurement Facilities, Range, and Instrumentation Support
- 3.16 Logistics Support
- 3.17 Supply and Provisioning Support
- 3.18 Training Support -Technical Training Support and Professional Development and Training Support
- 3.19 In-Service Engineering, Fleet Introduction, Installation and Checkout Support
- 3.20 Program Support
- 3.21 Functional and Administrative Support -Clerical and Administrative Support, Analytical and Organizational Assessment Support and Most Efficient Organization (MEO) Teaming Support Services (executed in compliance with Circular No. A-76 dated 29 May 2003)
- 3.22 Public Affairs and Multimedia Support



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The McHenry Management Group, Inc. (TMMG) Capabilities and Expertise

1. Prime: US Coast Guard Conditioned Based Maintenance (CBM) Services Blanket Purchase Agreement HSCG40-08-A-60518, Acquisition, Maintenance and Life Cycle program advice to the Coast Guard on a daily basis with regards to the maintenance of the Coast Guard's cutters. Mr. Gary Peters, SFLC Baltimore, MD (410)762-0233, Gary.c.Peters@uscg.mil.

2. Prime: US Coast Guard Logistics Support Services (LSS) Blanket Purchase Agreement HSCG40-10-A-61001, Maintenance and Support Planning, Supply Support and Configuration Management. TMMG works with the SFLC to introduce a coordinated and affordable logistics strategy which augments the CG's current ILS delivery system infrastructure. Mr. Gary Peters, SFLC Baltimore, MD (410)762-0233, Gary.c.Peters@uscg.mil.

Team Member(s)

Science Applications International Corporation (SAIC)

Team Member(s) Capabilities and Expertise

SAIC is a FORTUNE 500® scientific, engineering and technology applications company that uses its deep domain knowledge to solve problems of vital importance to the nation and the world, in national security, energy and the environment, critical infrastructure and health. The company's approximately 45,000 employees serve customers in the U.S. Department of Defense, the intelligence community, the U.S. Department of Homeland Security, other U.S. Government civil agencies and selected commercial markets. Today, SAIC's work ranges from battlefield biometrics to cutting-edge sensing devices to electronically linking our forces for tomorrow's conflicts. SAIC provides engineering, technical and programmatic support services that potentially span the entire spectrum of mission areas supported by the Virtual SYSCOM.

Team Member Capabilities and Expertise

Science Applications International Corporation (SAIC)

1. Prime: Naval Surface Warfare Center, Dahlgren Division, Multiple Award Contract Seaport (N00178-04-D-4119), Engineering services in response to task orders issued under this contract by the Naval Sea Systems Command, Naval Air Systems Command, Space and Naval Warfare Systems Command, Naval Supply Systems Command, Military Sealift Command, Naval Facilities Command, Strategic Systems Programs, and the United States Marine Corps, that potentially span the entire spectrum of mission areas supported by the activities and technical capabilities that comprise the various ordering offices. Gary Byram, NAVSEA Dahlgren, (540) 653-7087, gary.byram@navy.mil.



1.1. Task Order (N00178-04-D-4119) HR05-SAIC provides support to Naval Surface Warfare Center Panama City (NSWC PC) in the following areas: Program, Business, Financial, and Documentation Support Functions; Hardware Engineering and Technical Support; Systems Engineering; Littoral Combat Systems (LCS) C2 Software Development Support; MIW MP and Battle Space Management Tool (BSMT) Software Engineering; System/Subsystem Software Requirements Support and Review; Mission Package Development Lab (MPDL) Support; Joint Unmanned System Common Control and Sea Talon Advanced Concept Technology Demonstration (ACTD); and Experimentation and Testing. Dan Harris-Naval Surface Warfare Center Panama City (NSWC PC), (850) 235-5584, Daniel.Harris@navy.mil.

1.2. Task Order (N00178-04-D-4119) NS07-SAIC provides support to PEO C4I & Space by providing Systems Engineering, Acquisition Management, Integrated Logistics, Development Test and Evaluation, and Installation and Training Support to include hardware and software product improvement for the Littoral Battle Space Sensing, Fusion and Integration initiative. Ms. Virginia Cade, (858) 537-0509, Virginia.Code@navy.mil.

Awarded Task Orders

As tasks are awarded they will be posted here.

Quality Assurance

The success of any project is determined by performance and delivery of products specified in the Tasking or Statement of Work (SOW) within the timeframe specified and the agreed-upon cost. In other words, the key requirements are performance, cost and schedule. The key component of performance is quality. This document addresses the delivery of quality products to our customers on time and within budget. The customer requirements are delineated in the SOW. Quality criteria and standards are set by the customer and are usually explicit. It is these customer requirements that form a project's quality targets.

TMMG also understands that in any business environment, customers have implicit expectations. These expectations, though not necessarily specified in the SOW, are also vital to the success of the project. Each employee must be cognizant of, and attentive to, these customer expectations. Some examples of these unspoken expectations are listed below:

- Professionalism - to speak and act in a manner consistent with the quality standards of TMMG during every interaction with the customer
- Responsiveness - demonstrate a willingness to assist and provide prompt service
- Assurance - knowledge, courtesy, and the ability to convey trust and confidence
- Empathy - displaying care for, and attention to, the customer's requirements
- Tangibles - professional appearance of personnel and deliverables.



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It is inherent in the TMMG Project Leader's responsibility to ascertain and understand not only the customer's requirements, but also their expectations. Means of discovering and complying with these expectations will be discussed later in this document.

If the Tasking or SOW requirements are left to interpretation, overall success may be jeopardized. Therefore, it is imperative that each employee or subcontractor fulfilling those requirements understand both the requirements and the expectations. Our focus is, and must always be, on maximizing customer satisfaction within the contractual requirements.

TMMG's goal is to deliver quality products every time. The concept of a quality product is integrated into every aspect of TMMG. When a new requirement is identified, the process of delivering a quality product to fulfill that requirement begins with a robust recruitment. The process completes with successful delivery, i.e., when the customer accepts the delivered product and is pleased with the result.

This document addresses the actions TMMG takes to deliver a quality product from initiation through successful delivery.

SeaPort-e Program Related Points of Contact

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